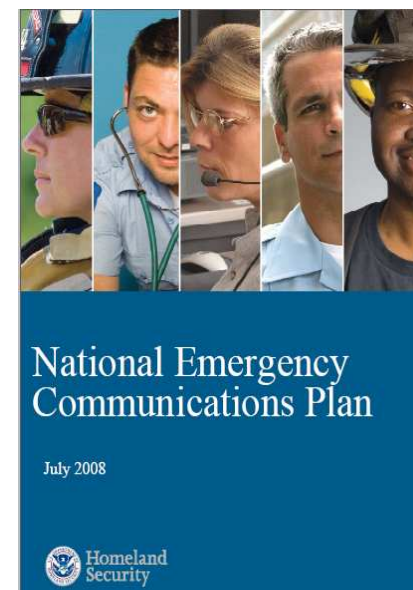


AZ's NECP GOAL TWO PERFORMANCE ASSESSMENT STATUS UPDATE



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Public Safety Interoperable
Communications Office



BACKGROUND



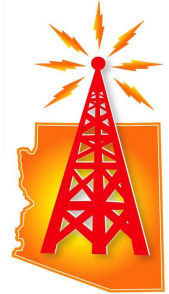
- NECP = National Emergency Communications Plan
- Overarching Objective - Emergency response personnel can communicate as needed, on demand, and as authorized at all levels of government across all disciplines.
- NECP Goal Two: By 2011, 75 percent of non-UASI jurisdictions are able to demonstrate response-level emergency communications within one hour for routine events involving multiple jurisdictions and agencies
- PSCC approved “Arizona’s NECP Goal Two Performance Assessment Guide” on November 16, 2010 to help counties prepare for their Goal Two assessments.

PERFORMANCE ASSESSMENT PHASES



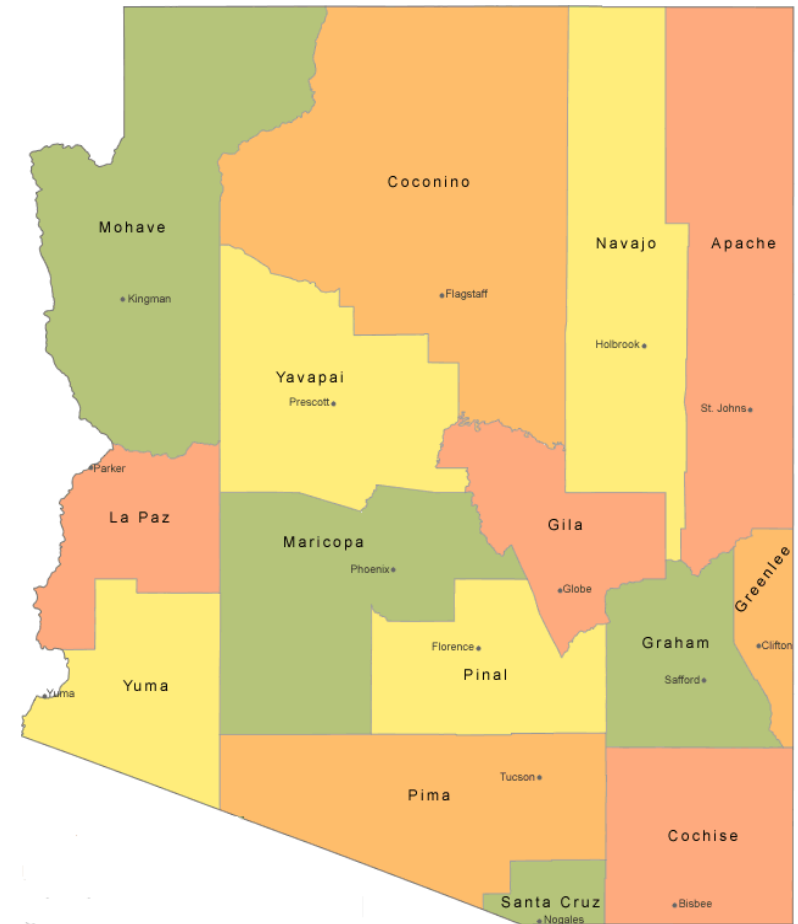
- Performance Assessment involves four Phases
 - Event Selection – Completed 12/14/2010
 - Pre-Planning – Significant Progress; Ongoing
 - Event Observation – First event 2/5/2011 (La Paz County). Second event 2/12/2011 (Santa Cruz County); Final deadline for observations 7/31/2011.
 - Completion of Assessment Documentation – Draft – 60 Days after each event; Final Report to OEC CY Q4 (September 30, 2011)

PHASE I – EVENT SELECTION



- Event Selection

- Observation and Assessment being conducted on a county-by-county basis (13 non-UASI)
- Each county submitted 2 to 3 possible planned events
- PSIC Office informed counties of events to be assessed on 12/14/2010.
- For security reasons, not publishing information (until after the events): 2 Events February; 1 Event March; 2 Events April; 4 Events May; 1 Event June; 3 Events July



PHASE II – PRE-PLANNING



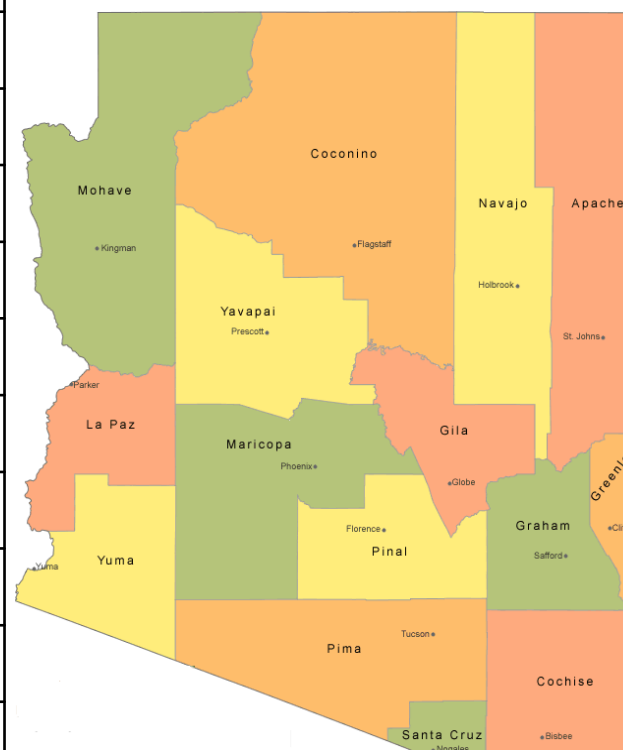
- Pre-Planning

- An Assessment Point of Contact (POC) designated by the county to coordinate local Performance measurement efforts due by 12/22/2010
- If no POC was designated by the county, responsibility defaulted to the County Emergency Manager
- Submission of Communication Asset Survey & Mapping Tool (CASM) import spreadsheets – Due 30 calendar days prior to event
- Submission of TICP Sections 1 & 2 or equivalent procedures – Due 5 business days prior to each event
- Submission of Incident Action Plan (IAP) – Due 5 business days prior to each event

PHASE II – EMERGENCY MANAGERS & EVENT POINTS OF CONTACT



County	Emergency Mgrs	Event POCs
Apache	Brannon Eagar	Richard Guinn
Cochise	Michael Evans	Michael Evans
Coconino	Sherrie Collins	Sherrie Collins
Gila	Matt Bolinger	Debra Williams
Graham	Terry Cooper	Brian Douglas
Greenlee	Kay Gale	Steve Rutherford
La Paz	Steve Biro	Curt Bagby
Mohave	Byron Steward	Mike Browning
Navajo	Dan Hinz	Tiffany Ashworth
Pinal	Lou Miranda	Lou Miranda
Santa Cruz	Kevin Irvine	Louis Chaboya
Yavapai	Nick Angiolillo	Nick Angiolillo
Yuma	Gretchen Robinson	Gretchen Robinson



PHASE II – CASM/TICP/IAP



- List of counties who have submitted CASM, TICP, IAP data:
 - La Paz County (event occurred 2/5/11)
 - » All data submitted
 - Santa Cruz (event occurred 2/12/11)
 - » All data submitted
 - Yuma County (early March)
 - » CASM data submitted
 - » TICP and IAP deadline approaching
- Some preliminary data has been received from Pinal, Mohave & Gila; Other county deadlines are approaching

PRE-PLANNING - LOGISTICS



- PSIC Staff created and issued the following:
 - Event Selection Letters to County
 - 60 & 30 Day Reminder Letters to County
 - Invitation Letters to Observers
 - Selection Letters to Observers (with event information)
 - Expense Reimbursement & Logistics Policies to Observers
 - After Event Next Steps Letters to County
- PSIC Staff is handling all logistics including:
 - Hotel Reservations for entire observation team & Conference Room Reservation for Assessment day
 - Per Each Event - Logistics Manual (including meeting times, locations, etc.)

PHASE III - OBSERVATIONS



- Event Observation Guidelines

- PSIC sent inquiries regarding willingness to serve as an observer to 56 possible observers. Based upon availability and balancing the skill sets of available observers, PSIC has selected 19 in-state (plus 2 stand-bys), 1 federal and 4 out of state observers.
- Each event will have a 3 to 5 member observation team well-versed in NECP & interoperable communications. Each event will also have a support member from the PSIC Office who will be responsible for reporting writing & team support.
- County Performance will be assessed by the observation team using NECP Goal 2 Response Level Emergency Communications Observational Elements.
- Most of the observers attended training conducted on February 3, 2011 by Federal DHS coordinated by PSIC on the elements and the online tool for entering data on these elements. The balance will be given a make-up training organized by PSIC staff before their events.
- Each County will provide the Observation Team full access to Event facilities, participants, leadership and documentation in support of the assessment.

PHASE III - OBSERVATIONS



19 In-State Observers – THANK YOU!!!!

Azuelo	David	Commander, Office of Emergency Management & Homeland Security	Tucson PD
Butierez	Cindy	Detective	Tucson PD
Campbell	Steve	Assistant Chief	El Mirage PD
Cooper	Jesse	Communications/IT Project Manager	Phoenix PD
Douglass	Darin	Public Safety Communications Administrator	Mesa PD
Duarte	Frank	Captain	Pima County SO
Ellsworth	Steve	Deputy Chief, Operations	Avondale FD
Emard	Sheri	Communications Shift Supervisor	Mesa PD
Hagen	Jennifer	Radio Network/Encryption Supervisor	Phoenix PD
Hatchett	Jason	Captain	Guardian Ambulance
Hoaglin	Morgan	Communications Coordinator	AZDEMA
Hollister	Robert	Chairman	Cochise County LEPC
Justen	Casey	Captain	Tucson FD
Knoll	Jeremy	Telecommunications Maintenance Supervisor	AZDPS
Langevin	Richard	Emergency Services Planner Communications	Maricopa County DEM
Martin	David	Communications Shift Supervisor	Mesa PD
Martinez	Dennis	Deployment Communications Operator	Phoenix FD
Roosevelt	Jason	User Technology Specialist/COML	Phoenix FD
Royer	Dave	Dispatcher	Mesa FD

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PHASE III - OBSERVATIONS



- Event Observers, cont.
 - 1 Federal Observer (Pinal and Mohave event)
 - » Tom Lawless – USDOHS OEC Region IX Coordinator
 - 4 Out-of-State Observers experienced from Goal One
 - » Brian Craig – Officer, Omaha PD, NE
 - » Keith Victor – Communications System Mngr., Town of West Hartford, CT
 - » Kurt Drezek – Lieutenant, City of Milwaukee Office of Homeland Sec., WI
 - » Jonathan Holt – Public Safety Radio Comm. Coordinator, N. Cntrl TX COG

PHASE IV – REPORTING



- Completion of Assessment Documentation

- Report writing process conducted in conference room on day after event – average 14-15 hours
- Observation Team completes OEC performance reporting tool and develops after action report
- Draft report refined and provided to County POC within 60 Calendar Days of Event

Common Policies & Procedures

EC 1: Interagency communications policies and procedures were common or consistent amongst all responding agencies

EC 1.1: Did policies and procedures exist for interagency communications between the involved jurisdictions?

☐ None existed
☒ In some cases
☐ In most cases
☐ In all needed cases

EC 1.2: Were they written?

☒ Yes ☐ No

EC 1.3: Did policies and procedures exist for interagency communications between the involved agencies?

☐ None existed
☐ In some cases
☐ In most cases
☒ In all needed cases

EC 1.4: Were they written?

☒ Yes ☐ No

EC 1.5: Did policies and procedures exist for interagency communications between the involved disciplines?

☐ None existed
☐ In some cases
☒ In most cases
☐ In all needed cases

EC 1.6: Were they written?

☒ Yes ☐ No

PHASE IV - REPORTING



- Completion of Assessment Documentation Guidelines, cont.
 - Review of draft report by PSIC with local staff upon request
 - County to complete report review and comment within 15 Business Days
 - PSIC Office to review any comments and ensure report clarity & accuracy
 - Final report sent to AZDOHS and County Emergency Manager (labeled 'For Official Use Only') within 30 Calendar Days after County's review period
 - PSIC will submit required information to Federal DHS OEC per federal deadlines

KEY DATES & STATUS



- Phase I: Event Selection

- 12/3/10 County POC Submits Event Selection Form (Completed)
- 12/15/10 PSIC Publishes List of Selected Events (Completed)

- Phase II: Pre-Planning

- 12/22/10 County Identifies POC for Assessment (Completed)
- 30 Calendar Days Prior to Selected Event - County submits CASM Import spreadsheets (Ongoing)
- 5 Business Days Prior to Selected Event - County submits Sections 1 & 2 of County's TICP or equivalent PSPs (Ongoing)
- 5 Business Days Prior to Selected Event - County submits Draft Incident Action Plan (IAP) (Ongoing)

KEY DATES & STATUS, cont.



- Phase III: Event Observation

- 12/15/10 to 7/31/11 Event Observations Conducted (2 Completed)
- Phase IV: Completion of Assessment Documentation
- 60 Calendar Days after Event - PSIC to Send Draft Report to County POC (Ongoing)
- 15 Business Days after Receipt Draft Report - County Submits Written Comments (Ongoing)
- 30 Calendar Days after Comment Period - PSIC to send Final Report to County POC & AZDOHS (Ongoing)
- Per Federal Deadlines - PSIC to Send Report or Summary Information to Federal DHS OEC (Ongoing)



FURTHER DISCUSSION

QUESTIONS?

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